



8 Sensitive and security classified information

A. Purpose

1. This policy details how entities correctly assess the sensitivity or security classification of their information and adopt marking, handling, storage and disposal arrangements that guard against information compromise.
2. Information is a valuable resource. Protecting the confidentiality, integrity and availability of information is critical to business operations.
 - a. **Confidentiality** of information refers to the limiting of access to information to authorised persons for approved purposes.
 - b. **Integrity** of information refers to the assurance that information has been created, amended or deleted only by the intended authorised means and is correct and valid.
 - c. **Availability** of information refers to allowing authorised persons to access information for authorised purposes at the time they need to do so.
3. A security classification (PROTECTED, SECRET and TOP SECRET) is only applied to information (or assets that hold information, such as laptops, USBs) if it requires protection because the impact of compromise of the information or asset would be high or above.
4. The requirements in this policy do not displace obligations imposed on entities through other policies, legislation or regulations, or by any other means.

B. Requirements

B.1 Core requirement

Each entity must:

- a. *identify information holdings*
- b. *assess the sensitivity and security classification of information holdings, and*
- c. *implement operational controls for these information holdings proportional to their value, importance and sensitivity.*

B.2 Supporting requirements

Supporting requirements help Australian Government entities maintain the confidentiality, integrity and availability of official information—including where the entity is the originator of information (the entity that initially generated or received the information).

Supporting requirements

#	Supporting requirements
Requirement 1. Identifying information holdings	The originator must determine whether information being generated is official information (intended for use as an official record) and whether that information is sensitive or security classified.

- Requirement 2. Assessing sensitive and security classified information**
- a. To decide which security classification to apply, the originator **must**:
 - i. assess the value, importance or sensitivity of official information by considering the potential damage to government, the national interest, organisations or individuals, that would arise if the information’s confidentiality was compromised (refer to the following table), and
 - ii. set the security classification at the lowest reasonable level.
 - b. The originator must assess the information as OFFICIAL: Sensitive if:
 - i. a security classification does not apply, and
 - ii. compromise of the information’s confidentiality may result in limited damage to an individual, organisation or government generally.

	UNOFFICIAL		OFFICIAL	Sensitive information	Security classified information		
	NO DAMAGE	NO OR INSIGNIFICANT DAMAGE	OFFICIAL: Sensitive	OFFICIAL: Sensitive	PROTECTED	SECRET	TOP SECRET
Compromise of information confidentiality would be expected to cause →	No damage. This information does not form part of official duty.	No or insignificant damage. This is the majority of routine information.	1 Low business impact	2 Low to medium business impact	3 High business impact	4 Extreme business impact	5 Catastrophic business impact
	No damage. This information does not form part of official duty.	No or insignificant damage. This is the majority of routine information.	1 Low business impact	Limited damage to an individual, organisation or government generally if compromised.	Damage to the national interest, organisations or individuals.	Serious damage to the national interest, organisations or individuals.	Exceptionally grave damage to the national interest, organisations or individuals.

Requirement 3. Declassification The originator **must** remain responsible for controlling the sanitisation, reclassification or declassification of the information. An entity **must not** remove or change information’s classification without the originator’s approval.

Requirement 4. Marking information The originator **must** clearly identify sensitive and security classified information, including emails, using applicable protective markings by:

- a. using text-based protective markings to mark sensitive and security classified information (and associated metadata), unless impractical for operational reasons
- b. if text-based protective markings cannot be used, using colour-based protective markings, or
- c. if text or colour-based protective markings cannot be used (eg verbal information), applying the entity’s marking scheme for such scenarios. Entities **must** document a marking scheme for this purpose and train personnel appropriately.

Requirement 5. Using metadata to mark information Entities **must** apply the [Australian Government Recordkeeping Metadata Standard](#) to protectively mark information on systems that store, process or communicate sensitive or security classified information:

- a. for security classified information, apply the 'Security Classification' property (and where relevant, the 'Security Caveat' property)
- b. for OFFICIAL: Sensitive information, apply the 'Dissemination Limiting Marker' property
- c. where an entity wishes to categorise information content by the type of restrictions on access, apply the 'Rights' property.

Requirement 6. Caveats and accountable material

- a. Caveats **must** be marked as text and (with the exception of the NATIONAL CABINET caveat) only appear in conjunction with a security classification. The NATIONAL CABINET caveat can appear in conjunction with either the OFFICIAL: Sensitive marking or a security classification.
- b. Entities **must** ensure that accountable material:
 - i. has page and reference numbering
 - ii. is handled in accordance with any special handling requirements imposed by the originator and caveat owner, and
 - iii. has an auditable record of all incoming and outgoing material, transfer, copy or movements.
- c. For all caveated information, entities **must** apply the protections and handling requirements established by caveat owners in the [Australian Government Security Caveats Guidelines](#).

Requirement 7. Storage Entities **must** ensure sensitive and security classified information is stored securely in an appropriate security container for the approved zone in accordance with the minimum protection requirements set out in **Annexes A to D**.

Requirement 8. Transfer Entities **must** ensure sensitive and security classified information is transferred and transmitted by means that deter and detect compromise and that meet the minimum protection requirements set out in **Annexes A to D**.

Requirement 9. Disposal Entities **must** ensure sensitive and security classified information is disposed of securely in accordance with the minimum protection requirements set out in **Annexes A to D**. This includes ensuring sensitive and classified information is appropriately destroyed when it has passed minimum retention requirements or reaches authorised destruction dates.

C. Guidance

C.1 Official information

5. Official information is all information created, sent or received as part of the work of the Australian Government. This information is an official record and it provides evidence of what an entity has done and why.
6. Official information can be collected, used, stored and transmitted in many forms including electronic, physical and verbal (eg conversations and presentations).
7. The National Archives of Australia [Australian Government Information Management Standard](#) notes that information is a valuable asset. It contributes to good government through supporting efficient business, informing decision-making, demonstrating government accountability and transparency, mitigating risks, adding economic value and protecting rights and entitlements.
8. It is a core requirement of this policy that entities implement operational controls to protect information holdings in proportion to their value, importance and sensitivity. Although this policy is focused on sensitive and security classified information, all official information requires an appropriate degree of protection as information (and assets holding information) are subject to both intentional and accidental threats. In addition, related processes, systems, networks and people have inherent vulnerabilities. A deliberate or accidental threat that compromises information security could have an adverse impact on government business.
9. The Attorney-General's Department recommends entities apply the minimum protections outlined in **Annex E** for OFFICIAL information that is not assessed as being sensitive or security classified information.
10. Information compromise includes, but is not limited to:
 - a. loss
 - b. misuse
 - c. interference
 - d. unauthorised access
 - e. unauthorised modification
 - f. unauthorised disclosure.

C.2 Sensitive and security classified information

11. **Requirement 1** mandates that the originator (the entity that initially generated the information, or received the information from outside the Australian Government) determine whether official information is sensitive or security classified information.
12. The Australian Government uses three security classifications: PROTECTED, SECRET and TOP SECRET. The relevant security classification is based on the likely damage resulting from compromise of the information's confidentiality.
13. Where compromise of the information's confidentiality would cause limited damage but does not warrant a security classification, that information is considered sensitive and is treated as OFFICIAL: Sensitive.
14. All other information from business operations and services requires a routine level of protection and is treated as OFFICIAL. Information that does not form part of official duty is treated as UNOFFICIAL.
15. OFFICIAL: Sensitive, OFFICIAL and UNOFFICIAL are not security classifications.
16. The below guidance also relates to assessing whether an asset (eg a laptop) holds security classified information, and as such is treated as a classified asset. Assets containing sensitive information may also need protection.

C.2.1 Proper use of security classifications

17. It is important that the management of information enables agencies to meet business, government and community needs and expectations—this involves balancing the need to protect information with the need to ensure appropriate access. Appropriately limiting the quantity, scope or timeframe of sensitive and security classified information:
 - a. promotes an open and transparent democratic government
 - b. provides for accountability in government policies and practices that may be subject to inappropriate or over-classification
 - c. allows external oversight of government operations and programs
 - d. promotes efficiency and economy in managing information across government.
18. Over-classification of information can result in:
 - a. access to official information being unnecessarily limited or delayed
 - b. onerous administration and procedural overheads that add to costs
 - c. classifications being devalued or ignored by personnel and receiving parties.
19. It is not consistent with this policy to apply a security classification to information in order to:
 - a. restrain competition
 - b. hide violations of law, inefficiency, or administrative error to prevent embarrassment to an individual, organisation or entity
 - c. prevent or delay the release of information that does not need protection.

C.2.2 Who assesses information sensitivity or security classification

20. The person responsible for generating or preparing information on behalf of an entity (or for actioning information produced outside the Australian Government) assesses whether the information is sensitive or needs to be security classified.
21. Only the originator can change the sensitivity or security classification applied to its information. If the application of a classification is considered inappropriate, the original classification decision can be queried with the originator.

C.2.3 When to assess information sensitivity or security classification

22. Assessing the sensitivity or security classification of information when it is first created, or received from outside the Australian Government, helps protect the information. The originator can also set a specific date or event for automatic declassification (for guidance on declassification, refer to [C.2.5 Sanitising, reclassifying or declassifying information](#)).

C.2.4 How to assess information sensitivity or security classification

23. **Requirement 2** mandates that the originator assess the sensitivity or security classification of information by considering the potential impact on the national interest, government, organisations or individuals that could arise from compromise of the information's confidentiality.
24. The more valuable, important or sensitive the official information, the greater the impact on government business that would result from its compromise. By assessing the 'Business Impact Level' if confidentiality of the information is compromised, the originator can determine whether information requires a security classification, is sensitive or requires a routine level of protection.
25. The Business Impact Levels tool (see **Table 1**) provides examples of potential damage from compromise of information's confidentiality. The tool assists in the consistent classification of information and the assessment of impacts on government business.

26. The potential damage from compromise of information's confidentiality determines the classification of that information. A simple flow diagram is provided at **Figure 1** to help assess whether information is sensitive or security classified, based on the potential damage from compromise of the information's confidentiality.
27. The Business Impact Levels tool can also be used for secondary assessments of the potential damage from compromise of the availability or integrity of information. While assessing the Business Impact Level of compromise of the information's availability or integrity does not affect whether the information is sensitive or security classified information, it may indicate that additional security measures (such as ICT, personnel or physical controls) could be warranted.
28. Guidance on minimum protections for handling information that is assessed and determined to be sensitive or security classified is provided at C.5 Minimum protections for sensitive and security classified information.

Examples of OFFICIAL: Sensitive information

Examples of OFFICIAL: Sensitive information may include:

- official information governed by legislation that restricts or prohibits its disclosure, imposes certain use and handling requirements, or restricts dissemination (such as information subject to legal professional privilege or some types of 'personal information', including 'sensitive information' under section 6 of the *Privacy Act 1988* that may cause limited harm to an individual if disclosed or compromised). Where compromise of personal information, including sensitive information (under the Privacy Act) would lead to damage, serious damage or exceptionally grave damage, this information warrants classification. Financial details and tax file numbers may be another example of OFFICIAL: Sensitive information—while they are not sensitive information for the purposes of the Privacy Act, the compromise of this information could still lead to limited damage to individuals.
- commercial or economic data that, if compromised, would undermine an Australian organisation or company, or
- official information that, if compromised, would impede development of government policies.

Table 1 Business Impact Levels tool – Assessing damage to the national interest, government, organisations or individuals

Sub-impact category ↓	OFFICIAL	Sensitive information	PROTECTED	Security classified information	TOP SECRET
	1 Low business impact The majority of official information created or processed by the public sector. This includes routine business operations and services. OFFICIAL is not a security classification and compromise of OFFICIAL information would result in no or insignificant damage to individuals, organisations or government.	2 Low to medium business impact OFFICIAL information that due to its sensitive nature requires limited dissemination. OFFICIAL: Sensitive is not a security classification. It is a dissemination limiting marker (DLM), indicating compromise of the information would result in limited damage to an individual, organisation or government.	3 High business impact Valuable, important and sensitive information. Compromise of PROTECTED information would be expected to cause damage to the national interest, organisations or individuals.	4 Extreme business impact Very valuable, important and sensitive information. Compromise of SECRET information would be expected to cause serious damage to the national interest, organisations or individuals.	5 Catastrophic business impact The most valuable, important and sensitive information. Compromise of TOP SECRET information would be expected to cause exceptionally grave damage to the national interest, organisations or individuals.
Potential impact on individuals from compromise of the information					
Dignity or safety of an individual (or those associated with the individual)	Information from routine business operations and services. Includes personal information as defined in the <i>Privacy Act</i> . ⁱ This may include information (or an opinion) about an identifiable individual (eg members of the public, staff etc) but would not include information defined as sensitive information under the <i>Privacy Act</i> .	Limited damage to an individual is: a. potential harm, for example injuries that are not serious or life threatening or b. discrimination, mistreatment, humiliation or undermining an individual’s dignity or safety that is not life threatening .	Damage to an individual is discrimination, mistreatment, humiliation or undermining of an individual’s dignity or safety that leads to potentially significant harm or potentially life threatening injury .	Serious damage is discrimination, mistreatment, humiliation or undermining people’s dignity or safety that could reasonably be expected to directly threaten or lead to the loss of life of an individual or small group .	Exceptionally grave damage is: a. widespread loss of life b. discrimination, mistreatment, humiliation or undermining people’s dignity or safety that could reasonably be expected to directly lead to the death of a large number of people.
Potential impact on organisations from compromise of the information					
Entity operations, capability and service delivery	Information from routine business operations and services.	Limited damage to entity operations is: a. a degradation in organisational capability to an extent and duration that, while the entity can perform its primary functions , the effectiveness of the functions is noticeably reduced b. minor loss of confidence in government.	Damage to entity operations is: a. a degradation in, or loss of, organisational capability to an extent and duration that the entity cannot perform one or more of its primary functions b. major loss of confidence in government.	Serious damage to entity operations is: a. a severe degradation in, or loss of, organisational capability to an extent and duration that the entity cannot perform any of its functions b. directly threatening the internal stability of Australia.	Not applicable. Impacts on an entity or organisation due to compromise of information are assessed as to the level of impact to the national interest.
Entity assets and finances, eg operating budget	Information compromise would result in insignificant impact to the entity assets or annual operating budget.	Limited damage to entity assets or annual operating budget is equivalent to \$10 million to \$100 million .	Damage is: a. substantial financial loss to an entity b. \$100 million to \$10 billion damage to entity assets.	Not applicable. Impacts on an entity or organisation at this scale are considered a matter of national interest.	Not applicable. Impacts on an entity or organisation due to compromise of information are assessed as to the level of impact to the national interest.
Legal compliance, eg information compromise would cause non-compliance with legislation,ⁱⁱ commercial confidentiality or legal professional privilege	Information compromise would not result in legal and compliance issues.	Limited damage is: a. issues of legal professional privilege for communications between legal practitioners and their clients b. contract or agreement non-compliance c. failure of statutory duty d. breaches of information disclosure limitations under legislation resulting in less than two years’ imprisonment.	Damage is: a. failure of statutory duty or breaches of information disclosure limitations under legislation resulting in two or more years’ imprisonment.	Not applicable. Impacts on an entity or organisation at this scale are considered a matter of national interest.	Not applicable. Impacts on an entity or organisation due to the compromise of information are assessed as to the level of impact to the national interest.
Aggregated dataⁱⁱⁱ	An aggregation of routine business information.	A significant aggregated holding of information that, if compromised, would cause limited damage to the national interest, organisations or individuals.	A significant aggregated holding of sensitive information that, if compromised, would cause damage to the national interest, organisations or individuals.	A significant aggregated holding of sensitive or classified information that, if compromised, would cause serious damage to the national interest, organisations or individuals.	A significant aggregated holding of sensitive or classified information that, if compromised, would cause exceptionally grave damage to the national interest, organisations or individuals.
Potential impact on government or the national interest from compromise of the information					
Policies and legislation	Information compromise from routine business operations and services. For example, this may include information in a draft format (not otherwise captured by higher business impact level).	Limited damage to government is impeding the development or operation of policies.	Damage to the national interest is: a. impeding the development or operation of major policies b. revealing deliberations or decisions of Cabinet, or matters submitted, or proposed to be submitted, to Cabinet ^{iv} (not otherwise captured by higher level business impacts).	Serious damage to the national interest is: a. a severe degradation in development or operation of multiple major policies to an extent and duration that the policies can no longer be delivered.	Exceptionally grave damage to the national interest is the collapse of internal political stability of Australia or friendly countries.
Australian economy	Information from routine business operations and services.	Limited damage to government is: a. undermining the financial viability of one or more individuals, minor Australian-based or owned organisations or companies	Damage to the national interest is: a. undermining the financial viability of a major Australian-based or owned organisation or company	Serious damage to the national interest is: a. undermining the financial viability of an Australian industry sector (multiple major organisations in the same sector)	Exceptionally grave damage to the national interest is the collapse of the Australian economy.

Sub-impact category ↓	OFFICIAL	Sensitive information	PROTECTED	Security classified information	TOP SECRET
	1 Low business impact	2 Low to medium business impact	3 High business impact	4 Extreme business impact	5 Catastrophic business impact
	The majority of official information created or processed by the public sector. This includes routine business operations and services. OFFICIAL is not a security classification and compromise of OFFICIAL information would result in no or insignificant damage to individuals, organisations or government.	OFFICIAL information that due to its sensitive nature requires limited dissemination. OFFICIAL: Sensitive is not a security classification. It is a dissemination limiting marker (DLM), indicating compromise of the information would result in limited damage to an individual, organisation or government.	Valuable, important and sensitive information. Compromise of PROTECTED information would be expected to cause damage to the national interest, organisations or individuals.	Very valuable, important and sensitive information. Compromise of SECRET information would be expected to cause serious damage to the national interest, organisations or individuals.	The most valuable, important and sensitive information. Compromise of TOP SECRET information would be expected to cause exceptionally grave damage to the national interest, organisations or individuals.
		b. disadvantaging a major Australian organisation or company.	b. disadvantaging a number of major Australian organisations or companies c. short-term material impact on national finances or economy.	b. long-term damage to the Australian economy to an estimated total in excess of \$20 billion.	
National infrastructure	Information from routine business operations and services.	Limited damage to government is damaging or disrupting state or territory infrastructure.	Damage to the national interest is damaging or disrupting significant state or territory infrastructure.	Serious damage to the national interest is shutting down or substantially disrupting significant national infrastructure.	Exceptionally grave damage to the national interest is the collapse of all significant national infrastructure.
International relations	Information from routine business operations and diplomatic activities.	Limited damage to government is minor and incidental damage or disruption to diplomatic relations.	Damage to the national interest is: a. short-term damage or disruption to diplomatic relations b. disadvantaging Australia in international negotiations or strategy.	Serious damage to the national interest is: a. severely disadvantaging Australia in major international negotiations or strategy b. directly threatening internal stability of friendly countries, leading to widespread instability c. raising international tension or severely disrupting diplomatic relations resulting in formal protest or sanction.	Exceptionally grave damage to the national interest is directly provoking international conflict or causing exceptionally grave damage to relations with friendly countries.
Crime prevention, defence or intelligence operations	Information from routine business operations and services.	Limited damage to government is: a. impeding the detection, investigation, prosecution of, or facilitating the commission of low-level crime b. affecting the non-operational effectiveness of Australian or allied forces without causing risk to life.	Damage to the national interest is: a. impeding the detection, investigation, prosecution of, or facilitating the commission of an offence with two or more years imprisonment b. affecting the non-operational effectiveness of Australian or allied forces that could result in risk to life.	Serious damage to the national interest is major long-term impairment to the ability to investigate or prosecute serious organised crime ^v affecting the operational effectiveness, security or intelligence capability of Australian or allied forces.	Exceptionally grave damage to the national interest is significantly affecting the operational effectiveness, security or intelligence operations of Australian or allied forces.

Table 1 notes:

ⁱ Section 6 of the *Privacy Act 1988* provides definitions of ‘personal information’ and ‘sensitive information’:
 ‘**personal information** means information or an opinion about an identified individual, or an individual who is reasonably identifiable:

- (a) whether the information or opinion is true or not; and
- (b) whether the information or opinion is recorded in a material form or not.’

‘**sensitive information** means:

- (a) information or an opinion about an individual’s:
 - (i) racial or ethnic origin; or
 - (ii) political opinions; or
 - (iii) membership of a political association; or
 - (iv) religious beliefs or affiliations; or
 - (v) philosophical beliefs; or
 - (vi) membership of a professional or trade association; or
 - (vii) membership of a trade union; or
 - (viii) sexual orientation or practices; or
 - (ix) criminal record;
 (that is also personal information); or
- (b) health information about an individual; or
- (c) genetic information about an individual that is not otherwise health information; or
- (d) biometric information that is to be used for the purpose of automated biometric verification or biometric identification; or
- (e) biometric templates.’

Where compromise of personal information, especially sensitive information under the Privacy Act would lead to damage, serious damage or exceptionally grave damage to individuals, this information warrants classification.

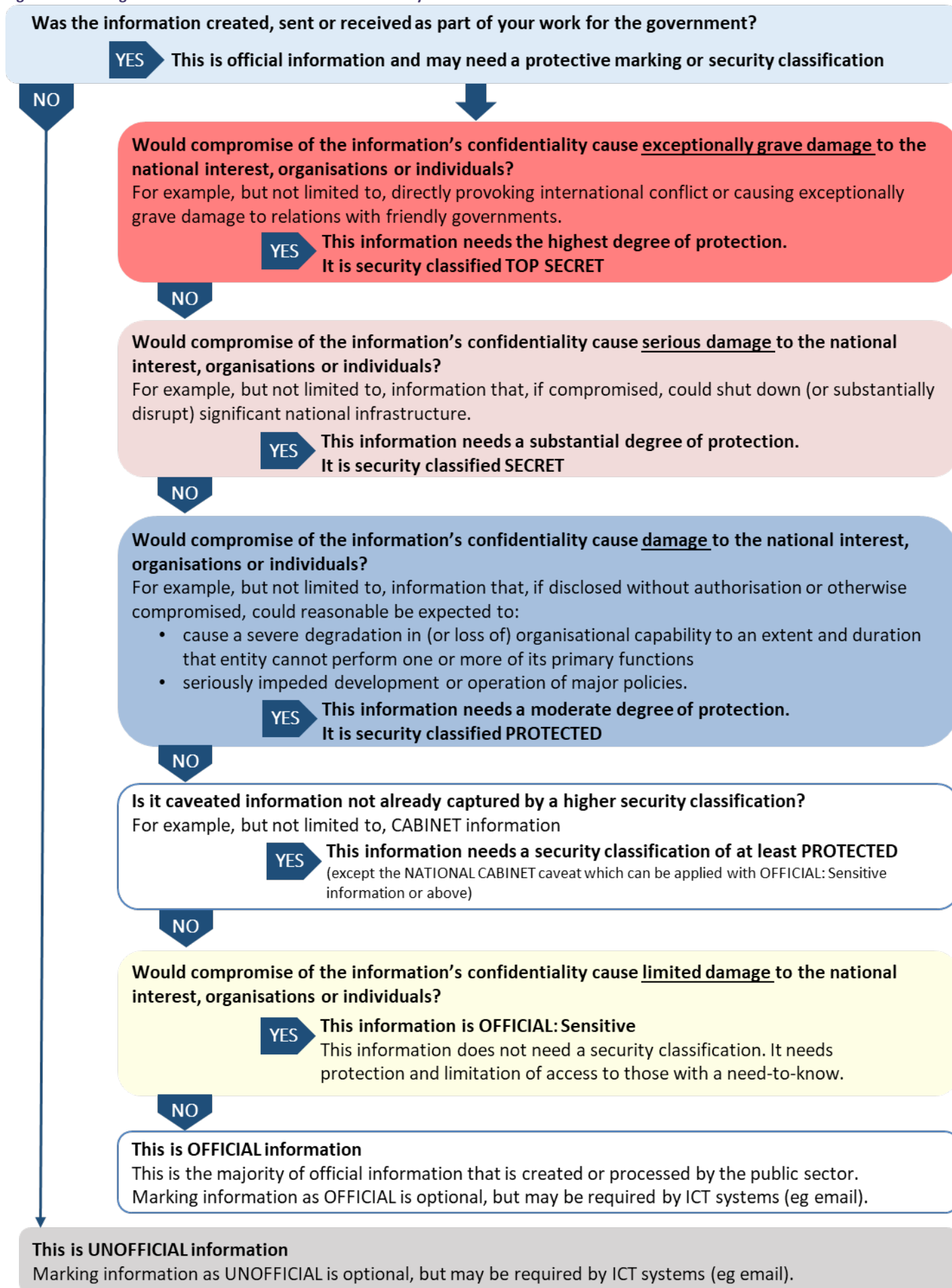
ⁱⁱ In its report *Secrecy Laws and Open Government in Australia* the Australian Law Reform Commission identified 506 secrecy provisions in 176 pieces of legislation, including 358 distinct criminal offences. Examples of legislation including secrecy provisions include: *Social Security Act 1991* and *Social Security (Administration) Act 1999*, *Taxation Administration Act 1953*, *Census and Statistics Act 1905*, and, more generally, the *Criminal Code*.

ⁱⁱⁱ A compilation of information may be assessed as requiring a higher security classification where the compilation is significantly more valuable than its individual components. This is because the collated information reveals new and more sensitive information or intelligence than would be apparent from the main source records and would cause greater damage than individual documents. When viewed separately, the components of the information compilation retain their individual classifications.

^{iv} This includes official records of Cabinet, Cabinet business lists, minutes, submissions, memoranda or matters without submission, and any other information that has been submitted or proposed to be submitted to Cabinet.

^v Serious organised crime as defined in the Convention Against Transnational Organised Crime.

Figure 1 Assessing whether information is sensitive or security classified



C.2.5 Sanitising, reclassifying or declassifying information

29. **Requirement 3** mandates that the originator of the information remains responsible for controlling the sanitisation, reclassification or declassification of its information. No other entity may change the information's classification unless authorised to do so by the originator.
30. Information may require modification (sanitising) to allow its wider distribution and potential use. Information can be changed to reduce its sensitivity or classification by editing, disguising or altering information to protect intelligence, sources, methods, capabilities, analytical procedures or privileged information. Once sanitised, the information can be declassified or reclassified (see **Table 2**).

Table 2 Definitions reclassification and declassification of information

Term	Definition
Reclassification	The administrative decision to change the security classification of information based on a reassessment of the potential impacts of its compromise. Reclassification may raise or lower the security classification of information.
Declassification	The administrative decision to reduce the security classification of information to OFFICIAL (an unclassified state) when it no longer requires security classification handling protections.

31. The Attorney-General's Department recommends entities establish procedures so that information is automatically declassified:
- if the originator set a specific date or event for declassification based on an assessment of the period in which the information might cause damage, when that date or event occurs.
 - if the originator did not set a specific date or event for declassification, when the open access period under the *Archives Act 1983* commences. For guidance on open access periods, see the [National Archives of Australia](#) website.
32. The Attorney-General's Department also recommends entities establish procedures to encourage regular review of classified information for continuing sensitivity (ie if the compromise of the information would still cause damage) using the impact-based classification assessment described in [C.2.3 When to assess information sensitivity or security classification](#). For example, these reviews could be done after a project is completed or when a file is withdrawn from (or returned to) use. Information is declassified or reclassified to a lower classification when a reassessment of its Business Impact Level indicates it no longer meets the original Business Impact Level to which its classification applies.
33. Consistent with **Requirement 4**, information that has been reclassified or declassified must be clearly identified using an applicable protective marking to reflect the new assessment of the Business Impact Level—see [C.5.1 Protective markings for sensitive and security classified information](#).

C.2.6 Historical security classifications

34. There are historical security classifications and other protective markings (eg CONFIDENTIAL classification) that no longer reflect Australian Government policy. For assistance in applying appropriate handling protections (and assessing damage to the national interest, organisations or individuals) to historical classifications, see **Annex F**.

C.3 Caveats and accountable material

35. Caveats are a warning that the information has special protections in addition to those indicated by the security classification (or in the case of the NATIONAL CABINET caveat, a security classification or the OFFICIAL: Sensitive marking).
36. The [Australian Government Security Caveats Guidelines](#) establishes four categories of caveats:
- codewords (sensitive compartment information)
 - foreign government markings
 - special handling instructions
 - releasability caveats.
37. **Table 3** describes caveats commonly used across government.
38. Caveats are not classifications and must appear with an appropriate security classification (or in the case of the NATIONAL CABINET caveat, a security classification or the OFFICIAL: Sensitive marking).
39. Accountable material is information that requires the strictest control over its access and movement. Accountable material includes:
- TOP SECRET security classified information
 - some types of caveated information, being:
 - all codeword information
 - select special handling instruction caveats, particularly CABINET information at any security classification
 - any classified information designated as accountable material by the originator.
40. What constitutes accountable material may vary from entity to entity and could include budget papers, tender documents and sensitive ministerial briefing documents.
41. **Requirement 6** mandates that caveated information and accountable material be clearly marked and handled in accordance with the originator and the caveat holder's special handling requirements as established in the [Australian Government Security Caveats Guidelines](#). These special caveat requirements apply in addition to the classification handling requirements. Additional information about handling caveats is available in the [Sensitive Material Security Management Protocol](#) and the [Australian Government Security Caveats Guidelines](#) on a need-to-know basis on [GovTEAMS](#).
42. **Requirement 3** requires the originator's approval to remove or change a security classification applied to information. To be consistent with **Requirement 3**, the prior agreement of the originating entity also needs to be obtained to remove a caveat.

Table 3 Caveat types

Caveat types	What kinds of information does this type of caveat cover	What special handling requirements does this caveat impose
Codewords (sensitive compartmented information)	<p>Use of codewords is primarily within the national security community. A codeword indicates that the information is of sufficient sensitivity that it requires protection in addition to that offered by a security classification.</p> <p>Each codeword identifies a special need-to-know compartment. A compartment is a mechanism for restricting access to information by defined individuals who have been 'briefed' on the particular sensitivities of that information and any special rules that may apply. The codeword is chosen so that its ordinary meaning is unrelated to the subject of the information.</p>	It may be necessary to take precautions beyond those indicated by the security classification to protect the information. These will be specified by the entity that owns the information, for instance those with a need to access the information will be given a special briefing first.
Foreign government markings	Foreign government markings are applied to information created by Australian agencies from foreign source information.	PSPF Policy 7: Security governance for international sharing requires that, where an international agreement or international

Caveat types	What kinds of information does this type of caveat cover	What special handling requirements does this caveat impose
		<p>arrangement is in place, entities must safeguard sensitive or security classified foreign entity information or assets in accordance with the provisions set out in the agreement or arrangement.</p> <p>Foreign government marking caveats require protection at least equivalent to that required by the foreign government providing the source information.</p>
<p>Special handling instructions</p>	<p>Use of special handling instructions is primarily within the national security community. Some special handling instructions are used more broadly across government, as follows:</p> <p>EXCLUSIVE FOR (named person) The EXCLUSIVE FOR caveat identifies information intended for access by a named recipient only.</p> <p>CABINET The CABINET caveat identifies any information that:</p> <ol style="list-style-type: none"> is prepared for the purpose of informing the Cabinet reveals the decision and/or deliberations of the Cabinet is prepared by departments to brief their ministers on matters proposed for Cabinet consideration has been created for the purpose of informing a proposal to be considered by the Cabinet. <p>NATIONAL CABINET¹ The NATIONAL CABINET caveat identifies any information that which has been specifically prepared for National Cabinet or its subcommittees.</p>	<p>Special handling instructions indicate particular precautions for information handling.</p> <p>Access to EXCLUSIVE FOR information is limited to a named person, position title or designation.</p> <p>The Cabinet Handbook specifies handling requirements for Cabinet documents. This includes applying a security classification of at least PROTECTED to all Cabinet documents and associated records.</p> <p>The Cabinet Handbook specifies handling requirements for Cabinet documents. Information marked with the NATIONAL CABINET caveat is to be handled in accordance with Cabinet conventions and within legal frameworks and processes such as Freedom of Information, parliamentary inquiries and judicial processes.</p> <p>This caveat can be applied to information marked as OFFICIAL: Sensitive or with a security classification.</p>
<p>Releasability caveats</p>	<p>There are three releasability caveats used across government:</p> <p>Australian Eyes Only (AUSTEO) The AUSTEO caveat indicates only Australian citizens can access the information. Additional citizenships do not preclude access.</p> <p>Australian Government Access Only (AGAO) In limited circumstances, AGAO is used by the:</p> <ol style="list-style-type: none"> Australian Signals Directorate (ASD) Australian Security Intelligence Organisation (ASIO) Australian Secret Intelligence Service (ASIS) Department of Defence Office of National Intelligence (ONI). 	<p>Releasability caveats limit access to information based on citizenship.</p> <p>Information marked AUSTEO is only passed to, or accessed by, Australian citizens.</p> <p>While a person who has dual Australian citizenship may be given AUSTEO-marked information, in no circumstance may the Australian citizenship requirement be waived.</p> <p>ASD, ASIO, ASIS, the Department of Defence and ONI may pass information marked with the AGAO caveat to appropriately cleared representatives of Five Eyes foreign governments on exchange or long-term posting or attachment to the Australian Government.</p>

¹ The NATIONAL CABINET caveat commences on 1 December 2020, with full implementation by 31 March 2021 (for entities who may need to use this caveat). In the interim period, where required, entities should manually add the NATIONAL CABINET caveat marking to related information or emails (in the subject line). This caveat can be applied with OFFICIAL: Sensitive information and above.

Caveat types	What kinds of information does this type of caveat cover	What special handling requirements does this caveat impose
	<p>Releasable To (REL) The Releasable To (REL) caveat identifies information that has been released or is releasable to citizens of the indicated countries only.</p> <p>Countries are identified using three letter country codes from International Standard ISO 3166-1:2013 Codes for the representation of names of countries and their subdivisions – Alpha 3 codes.</p>	<p>For other entities, AGAO information is handled as if it were marked AUSTEO.</p> <p>For example, REL AUS/CAN/GBR/NZL/USA means that the information may be passed to citizens of Australia, Canada, United Kingdom, New Zealand and the United States of America only.</p> <p>The caveat is an exclusive marking that disqualifies a third-party national seconded or embedded in an Australian or foreign government entity from accessing the information.</p>

C.4 Information management markers

43. Information management markers are an optional way for entities to identify information that is subject to non-security related restrictions on access and use. They are subset of the controlled list of terms for the 'Rights Type' property in the National Archives of Australia's [Australian Government Recordkeeping Metadata Standard \(AGRkMS\)](#).
44. Information management markers are not protective markers.
45. The information management markers are described in **Table 4**.

Table 4 Assessing whether to use an information management marker (IMM)

Whether to use an IMM	Which IMM to use	Notes
If the information is subject to legal professional privilege	Use the legal privilege IMM – Restrictions on access to, or use of, information covered by legal professional privilege.	Compromise of the confidentiality of information subject to legal professional privilege is likely to cause at least limited damage to the national interest, organisations or individuals. The Attorney-General's Department recommends that the legal privilege IMM only be used with OFFICIAL: Sensitive or above .
If the information is subject to one or more legislative secrecy provisions	Use the legislative secrecy IMM – Restrictions on access to, or use of, information covered by legislative secrecy provisions.	Compromise of the confidentiality of information subject to legislative secrecy provisions is likely to cause at least limited damage to the national interest, organisations or individuals and the damage may be defined in legislation. The Attorney-General's Department recommends that the legislative secrecy IMM only be used with OFFICIAL: Sensitive or above .

<p>If the information is personal information as defined in the <i>Privacy Act 1988</i></p>	<p>Use the personal privacy IMM – Restrictions under the Privacy Act on access to, or use of, personal information collected for business purposes.</p>	<p>The Privacy Act requires entities to protect the personal information they hold from misuse, interference, loss, and from unauthorised access, modification or disclosure. The Act defines personal information as 'information or an opinion about an identified individual, or an individual who is reasonably identifiable'.</p> <p>The Privacy Act also defines 'sensitive information' which includes personal information about an individual's:</p> <ul style="list-style-type: none"> – racial or ethnic origin – political opinions – membership of a political organisation – religious beliefs or affiliations – philosophical beliefs – membership of a professional or trade organisation or trade union – sexual orientation or practices – criminal record – health or genetic information – some aspects of biometric information <p>The Privacy Act generally affords a higher level of privacy protection to sensitive information than to other personal information.</p> <p>The Attorney-General's Department recommends that the personal privacy IMM only be used with OFFICIAL: Sensitive or above.</p>
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C.5 Minimum protections for sensitive and security classified information

46. In addition to the following guidance, **Annexes A to D** establish the key operational controls to protect sensitive and security classified information.
47. Consistent with PSPF Policy 2: [Management structures and responsibilities Requirement 2](#), each entity is required to develop and use procedures to cover all elements of protective security, including protecting sensitive and security classified information.
48. The Attorney-General's Department recommends entity personnel consult with their own entity security team for advice on the application of protections for sensitive and security classified information. Entity-specific procedures may require personnel to implement the protections in particular ways or to apply a higher level of protection, in order to meet business needs or to address the entity's security risk environment.

C.5.1 Protective markings for sensitive and security classified information

49. Applying protective markings to security classified or sensitive information indicates that the information requires protection, and dictates the level of protection required. Protective markings help control and prevent compromise of information as they are an easily recognisable way for information users (visually) and systems (such as an entity's email gateway) to identify the level of protection the information requires.
50. **Requirement 4** mandates that the originator clearly identify sensitive and security classified information by using applicable protective markings. **Requirement 5** mandates that entities apply the [Australian Government Recordkeeping Metadata Standard](#) to protectively mark information on systems that store, process or communicate sensitive or security classified information.
51. The OFFICIAL marker may be used to identify information that is an Australian Government record that is not sensitive or security classified. Similarly, the UNOFFICIAL marker may be used to identify information generated for personal or non-work related purposes. Use of these markers is not mandatory.

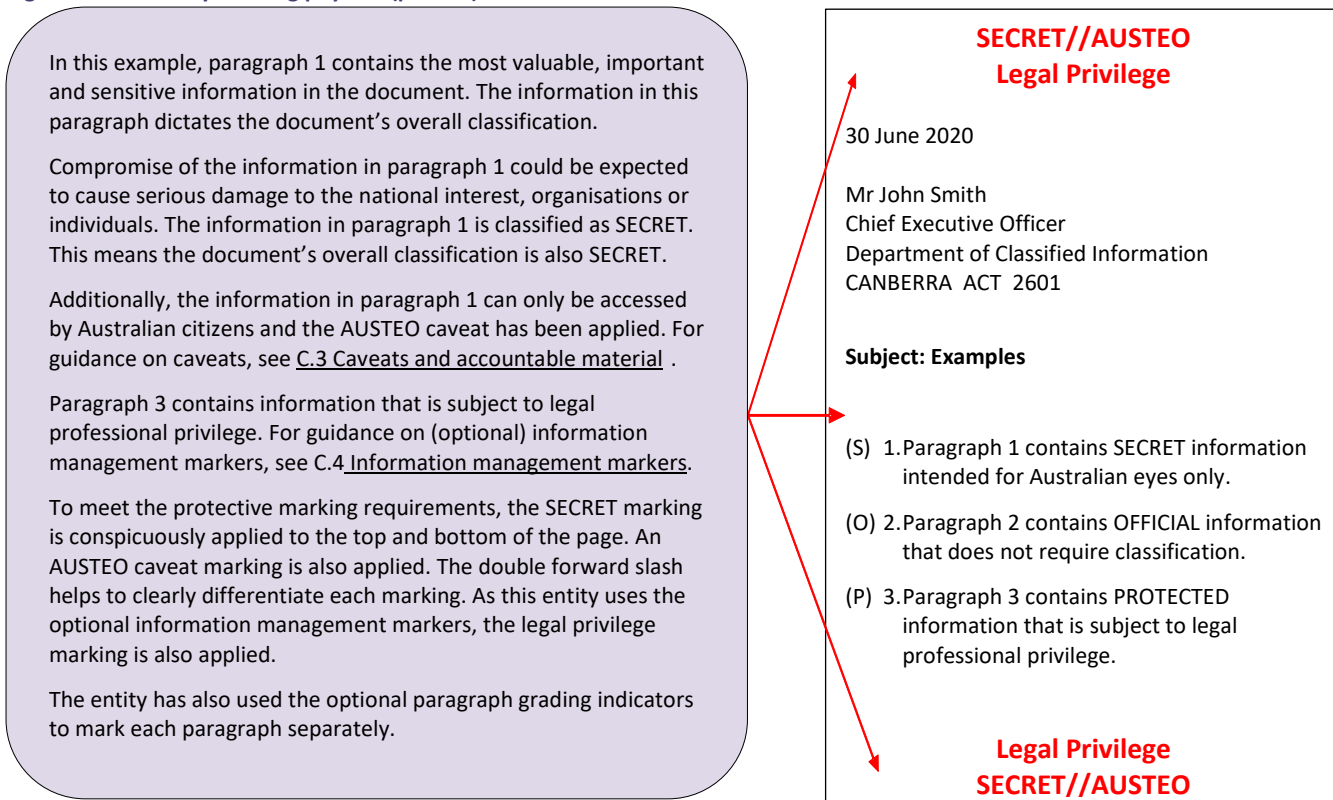
C.5.1.1 Applying text-based protective markings

52. **Requirement 4** indicates text-based protective markings are the preferred method to identify sensitive and security classified information. **Figure 2** Protectively marking physical (printed) information provides an example of applying protective markings.
53. To achieve clearly identifiable protective markings, the Attorney-General's Department recommends:
 - a. using capitals, bold text, large font and a distinctive colour (red preferred), for example **OFFICIAL**
 - b. placing markings at the centre top and bottom of each page
 - c. separating markings by a double forward slash to help clearly differentiate each marking.
54. The order of precedence or hierarchy for protective markings is:
 - a. classification (or the OFFICIAL: Sensitive dissemination limiting marker)
 - b. foreign government information markings (if any)
 - c. caveats or other special handling instructions (if any) then
 - d. (optional) information management markers (if any).
55. Paragraph grading indicators are useful where there is a need to identify the security classification of each individual paragraph or section, in addition to the document's overall protective marking or classification. Use of paragraph grading indicators is optional.
56. The Attorney-General's Department recommends that, when used, paragraph grading indicators:
 - a. appear in the same colour as the text within the document either in:
 - i. brackets at the start or end of each paragraph, or
 - ii. the margin adjacent to the first letter of the paragraph.
 - b. be written in full or abbreviated by the first letter/s of the markings, as follows:
 - i. (UO) for UNOFFICIAL

- ii. (O) for OFFICIAL
- iii. (O:S) for OFFICIAL: Sensitive
- iv. (P) for PROTECTED
- v. (S) for SECRET
- vi. (TS) for TOP SECRET.

57. The paragraph or section with the most valuable, important or sensitive information (highest classification) dictates the document’s overall protective marking or classification.

Figure 2 Protectively marking physical (printed) information



C.5.1.2 Applying protective markings if text-based markings cannot be used

58. If text-based markings cannot be used (eg on certain media or assets), **Requirement 4** mandates that colour-based markings must be used. **Annexes A to E** identify the recommended colours to use for a colour-based marking system.
59. Colour-based markings use the RGB model, which refers to Red (R), Green (G) and Blue (B) colours that can be combined in various proportions to obtain any colour in the visible spectrum. **Table 5** specifies the recommended RGB colour-based marking that applies to each security classification. There are no specific RGB colours for OFFICIAL: Sensitive and OFFICIAL information, although a Yellow colour is recommended for OFFICIAL: Sensitive.

Table 5 RGB cell colour for colour-based markings

Security classification	Colour-based marking	RGB cell colour
PROTECTED	Blue	R 79, G 129, B 189
SECRET	Pink/Salmon	R 229, G 184, B 183
TOP SECRET	Red	R 255, G 0, B 0

60. If both text-based and colour-based markings cannot be used (eg for verbal information), entities must use a scheme to identify sensitive and classified information. **Requirement 4** mandates that the scheme must be documented and that entities must train personnel appropriately. For example, a scheme could include an entity policy for meetings that may include discussion of classified information—that participants identify at the commencement of the meeting the level of sensitive or security classified information to be discussed.

Annex F. Historical classifications and markings

Annex F Table 1 Historical classifications and sensitivity markings

Historical classification or sensitivity marking	Key dates	Current sensitive or classified information level equivalency	Handling
CONFIDENTIAL classification	PSPF recognition of the CONFIDENTIAL classification discontinued on 1 October 2018. The classification is being grandfathered through to October 2020.	None established. Consider the harm and apply corresponding security classification marking	Historical handling protections remain. See Annex F Table 2 and Table 3 for Protection and handling of CONFIDENTIAL information
For Official Use Only (FOUO) dissemination limiting marker (DLM)	FOUO DLM replaced on 1 October 2018. Recognition of the FOUO DLM ceases on 1 October 2020.	FOUO is equivalent to the current OFFICIAL: Sensitive level.	Handling of FOUO information is as per PSPF requirements for OFFICIAL: Sensitive information.
Sensitive DLM	Sensitive DLM replaced on 1 October 2018. Recognition of the Sensitive DLM ceases on 1 October 2020.	Unless otherwise classified, Sensitive is equivalent to the current OFFICIAL: Sensitive level. The (optional) <i>Legislative secrecy</i> information management marker may be applied.	Handling of Sensitive information is: <ul style="list-style-type: none"> a. if classified, as per the identified classification level b. if not classified, as per PSPF requirements for OFFICIAL: Sensitive information.
Sensitive: Cabinet DLM	Sensitive: Cabinet DLM replaced on 1 October 2018. Recognition of the Sensitive: Cabinet DLM ceases on 1 October 2020.	The Sensitive: Cabinet DLM is equivalent to the current CABINET caveat.	Handling of Sensitive: Cabinet information is as per: <ul style="list-style-type: none"> a. the identified classification level and b. PSPF (and supporting Security Caveats Guidelines) requirements for the CABINET caveat.
Sensitive: Legal DLM	Sensitive: Legal DLM replaced on 1 October 2018. Recognition of the Sensitive: Legal DLM ceases on 1 October 2020.	Unless otherwise classified, Sensitive: Legal is equivalent to the current OFFICIAL: Sensitive level. The (optional) <i>Legal privilege</i> information management marker may be applied.	Handling of Sensitive: Legal information is: <ul style="list-style-type: none"> a. if classified, as per the identified classification level b. if not classified, as per PSPF requirements for OFFICIAL: Sensitive information.
Sensitive: Personal DLM	Sensitive: Personal DLM replaced on 1 October 2018. Recognition of the Sensitive: Personal DLM ceases on 1 October 2020.	Unless otherwise classified, Sensitive: Personal is equivalent to the current OFFICIAL: Sensitive level. The (optional) <i>Personal privacy</i> information management marker may be applied.	Handling of Sensitive: Personal information is: <ul style="list-style-type: none"> a. if classified, as per the identified classification level b. if not classified, as per PSPF requirements for OFFICIAL: Sensitive information.
HIGHLY PROTECTED classification	Recognition of the HIGHLY PROTECTED classification ceased on 1 August 2012.	HIGHLY PROTECTED is equivalent to the current SECRET classification.	Handling of HIGHLY PROTECTED information is as per PSPF requirements for SECRET information.
RESTRICTED classification	Recognition of the RESTRICTED classification ceased on 1 August 2012.	RESTRICTED is equivalent to the current OFFICIAL: Sensitive level.	Handling of RESTRICTED information is as per PSPF requirements for OFFICIAL: Sensitive information.
X-IN-CONFIDENCE classification	Recognition of the X-IN-CONFIDENCE classification ceased on 1 August 2012.	X-IN-CONFIDENCE is equivalent to the current OFFICIAL: Sensitive level.	Handling of X-IN-CONFIDENCE information is as per PSPF requirements for OFFICIAL: Sensitive information.

Protection and handling of CONFIDENTIAL information

The historical classification CONFIDENTIAL does not have an equivalent level of classification under the current PSPF. Information that was classified as CONFIDENTIAL before October 2020 has a business impact level of very high. This means that the compromise of CONFIDENTIAL information’s confidentiality would be expected to cause significant damage to the national interest, organisations or individuals. **Annex F Table 2** provides the sub-impact categories for this business impact level.

Annex F Table 2 Business Impact Level of CONFIDENTIAL information: Business Impact Level 3A

Sub-impact categories	Significant damage is:
Impacts on national security	causing damage to national security.
Impacts on entity operations	<ul style="list-style-type: none"> a. causing a severe degradation in, or loss of, organisational capability to an extent and duration that the entity cannot perform one or more of its functions for an extended time b. resulting in major long-term harm to entity assets.
Australian financial and economic impacts	<ul style="list-style-type: none"> a. undermining the financial viability of, or causing substantial financial damage to, a number of major Australia-based or Australian-owned organisations or companies b. causing long-term damage to the Australian economy to an estimated total of \$10 to \$20 billion c. causing major, short-term damage to global trade or commerce, leading to short-term recession or hyperinflation in Australia.
Impacts on government policies	<ul style="list-style-type: none"> a. significantly disadvantaging Australia in international negotiations or strategy b. temporarily damaging the internal stability of Australia or friendly countries c. causing significant damage or disruption to diplomatic relations, including resulting in formal protest or retaliatory action.
Impacts on personal safety	endangering small groups of individuals – the compromise of information could lead to serious harm or potentially life threatening injuries to a small group of individuals
Impacts on crime prevention	causing major, long-term impairment to the ability to investigate serious offences, ie offences resulting in two or more years imprisonment.
Impacts on defence operations	causing damage to the operational effectiveness or security of Australian or allied forces that could result in risk to life.
Impacts on intelligence operations	causing damage to Australian or allied intelligence capability.
Impacts on national infrastructure	damaging or disrupting significant national infrastructure.

The following information describes the minimum protections and handling for legacy CONFIDENTIAL information.

Annex F Table 3 Minimum protection and handling for CONFIDENTIAL information

BIL 3.5	CONFIDENTIAL—significant damage to the national interest, organisations or individuals
Protective marking	<p>Maintain text-based protective marking CONFIDENTIAL to documents (including emails).</p> <p>If text-based markings were not used, maintain colour-based markings. For CONFIDENTIAL a green colour was used historically. If text or colour-based protective markings cannot be used, apply the entity’s marking scheme for such scenarios.</p> <p>From October 2020, do not mark new information as CONFIDENTIAL. For new information that would previously have been marked CONFIDENTIAL, consider the harm and apply corresponding security classification marking under the current PSPF.</p>
Access	<p>The need-to-know principle applies to all CONFIDENTIAL information.</p> <p>Ongoing access to CONFIDENTIAL information requires a Negative Vetting 1 security clearance or above. Any temporary access must be supervised.</p>
Use	<p>CONFIDENTIAL information and mobile devices that process, store or communicate CONFIDENTIAL information can be used in security Zones 1-5.</p> <p>Outside entity facilities (including at home)</p> <p>CONFIDENTIAL information and mobile device that processes, stores or communicates CONFIDENTIAL information:</p> <ul style="list-style-type: none"> a. do not use for regular ongoing home-based work

	<ul style="list-style-type: none"> a. occasional home-based work not recommended, but if required, obtain manager approval, apply entity procedures on need for a security assessment, and exercise judgement to assess environment risk b. do not use elsewhere (for example café).
<p>Storage</p>	<p>Do not leave CONFIDENTIAL information or a mobile device that processes, stores or communicates CONFIDENTIAL information unattended, store securely when unattended.</p> <p>When storing physical SECRET information</p> <ul style="list-style-type: none"> a. inside entity facilities (Zones 2-5 only): <ul style="list-style-type: none"> i. Zones 3-5, store in Class C container ii. Zone 2, store in Class B container. b. Outside entity facilities not recommended, if required for occasional home-based work (see use above): <ul style="list-style-type: none"> i. apply requirements for carrying outside entity facilities, and ii. retain in personal custody (strongly preferred), or for brief absences from home, store in Class B or higher container (container must be approved as a proper place of custody by the Accountable Authority or their delegate), and return to entity facility as soon as practicable. <p>When storing a mobile device that processes, stores or communicates CONFIDENTIAL information</p> <ul style="list-style-type: none"> a. inside entity facilities (Zones 2-5 only): <ul style="list-style-type: none"> i. Zones 3-5: if in a secured or unsecured state, store in Class C container ii. Zone 2: if in a secured state, Class B container, if unsecured state, store in a higher zone. b. Outside entity facilities not recommended, if required for occasional home-based work (see use above): <ul style="list-style-type: none"> i. apply requirements for carrying outside entity facilities, and ii. retain in personal custody (strongly preferred), or for brief absences from home, exercise judgement to store in a Class C container.
<p>Carry</p>	<p>When carrying physical CONFIDENTIAL information</p> <ul style="list-style-type: none"> a. inside entity facilities: <ul style="list-style-type: none"> i. Zones 2-5, retain in personal custody in an opaque envelope or folder that indicates Classification ii. Zones 1, retain in personal custody in an opaque envelope or folder that indicates classification and place in a security briefcase, pouch or satchel. b. outside entity facilities (including external meetings) and between entity facilities: <ul style="list-style-type: none"> i. retain in personal custody ii. place in a security briefcase, pouch or satchel, and iii. recommend tamper-evident packaging if aggregate information increases risk. <p>When carrying a mobile device that processes, stores or communicates CONFIDENTIAL information</p> <ul style="list-style-type: none"> a. inside entity facilities: <ul style="list-style-type: none"> i. Zone 5, if in a secured or unsecured state, apply entity procedures ii. Zones 2-4, carry in secured state; if in an unsecured state, apply entity in procedures iii. Zone 1, carry in a secured state; if in an unsecured state, place inside a security briefcase, pouch or satchel. b. outside entity facilities (including external meetings) and between entity facilities: <ul style="list-style-type: none"> i. in a secured state, retain in personal custody ii. in an unsecured state, carry inside a security briefcase, pouch or satchel and consider tamper evident seals.
<p>Transfer</p>	<p>When transferring CONFIDENTIAL information</p> <ul style="list-style-type: none"> a. inside entity facilities (Zones 1-5): transfer by hand or entity safe hand and apply requirements for carrying; can be uncovered if office environment presents very low risk of unauthorised viewing b. to another officer in a different facility <ul style="list-style-type: none"> i. apply requirements for carrying outside entity facilities, and ii. transfer by hand, entity safe hand, safe hand courier rated BIL 4, or DFAT courier (if transfer by courier, use tamper evident packaging). <p>Any transfer requires a receipt.</p>

<p>Transmit</p>	<p>When transmitting electronically communicate over SECRET secure networks (or networks of higher classification). Use ASD’s High Assurance Cryptographic Equipment to encrypt CONFIDENTIAL information for any communication that is not over a SECRET network (or network of higher classification).</p>
<p>Official travel</p>	<p>Travel in Australia</p> <p>When travelling with physical CONFIDENTIAL information:</p> <ol style="list-style-type: none"> apply requirements for carrying outside entity facilities and any additional entity procedures for airline travel, retain as carry-on baggage and if airline requires to be checked at the gate, try to observe entering and exiting the cargo hold and reclaim ASAP do not leave CONFIDENTIAL information unattended, retain in personal custody, and do not store while travelling (eg in a hotel room), if storage required, store in an Australian entity facility. <p>When travelling with a mobile device that processes, stores or communicates CONFIDENTIAL information:</p> <ol style="list-style-type: none"> apply requirements for carrying outside entity facilities and any additional entity procedures not recommended for airline travel, if required, retain as carry-on baggage and if airline requires to be checked at the gate, try to observe entering and exiting the cargo hold and reclaim ASAP do not leave CONFIDENTIAL information unattended, retain in personal custody, and do not store while travelling, if storage required, store in an Australian entity facility. <p>Travel outside Australia</p> <p>Not recommended to travel overseas with physical CONFIDENTIAL information. If required, follow entity procedures, and if required, consult DFAT. Do not travel overseas with a mobile device that processes, stores or communicates CONFIDENTIAL information. If required, see DFAT advice on options to access information at destination.</p>
<p>Disposal</p>	<p>Dispose of CONFIDENTIAL information using a Class A shredder or entity-assessed and approved or NAID AAA certified destruction service with specific endorsement and approved equipment and systems.</p>

Annex G. Email protective marking standard

The Email protective marking standard provides guidance for applying protective markings (and, where relevant, information management markers) on emails exchanged in and between Australian Government entities.

[Annex G - Email protective marking standard PDF](#)

[Annex G - Email protective marking standard Word Document](#)

Annex H. Sample case studies

The following case studies are examples that entities may wish to draw on or adapt in establishing their procedures and operational controls. These are examples of application of the policy only, and the Attorney-General's Department recommends that entities consider whether the examples provided meet entity-specific requirements and are suitable for use in conjunction with existing entity procedures.

Entity personnel should not rely on these examples for advice on how to apply the PSPF—consult a security advisor in your entity to ensure you are applying the PSPF in accordance with your entity's security plan and procedures.

Case study: Example of information declassification for increased sharing

The [Productivity Commission Data Availability and Use](#) report indicates that a wide range of government data can be shared. The availability and usefulness of data delivers benefits to the community, engenders community trust and confidence in how data is managed and used and preserves commercial incentives to collect, maintain and add value to data.

For example, there is potential for data about health service provider costs and performance, as well as de-identified linked data about health service recipients, that can be used for effective and targeted service interventions and improved health outcomes.

Identifying characteristics that appear predictive during data analysis can provide valuable insights into the effectiveness of various policies and interventions, allowing new services to emerge in response to community demand.

By de-identifying the health service recipients' data or redacting sensitive personal details, the information is no longer considered to be OFFICIAL: Sensitive (as it does not include sensitive information under the Privacy Act or other measures of harm) and can be shared. If desirable, the protection markings for OFFICIAL can be applied to the information.

Case study: Using TOP SECRET information in a Zone 3

An officer with NV2 clearance wants to read a TOP SECRET document in a Zone 3 within the entity. In accordance with the minimum protections outlined in **Annexure A**, the officer assesses their surroundings to judge whether the people and equipment within their proximity are likely to compromise the officer's ability to protect the information from unauthorised access.

The officer notes that several of the people around them are contractors without security clearances. The officer judges that there is a high probability that an unauthorised person may see the material and decides the information could be more easily secured from unauthorised viewing by moving to a nearby meeting room within the Zone 3 to read the material. Before moving to the meeting room, the officer puts the material in a folder with TOP SECRET indicated on the front.

Case study: Physical presence when at home in Australia

An officer is attending an early morning meeting tomorrow in another government building in the same city in Australia. The officer requires access to a PROTECTED document for use at the meeting. Given the meeting starts at 6:30am close to where the officer lives, the officer's manager has given approval for them to take the material home overnight providing the officer:

- (i) confirms the external meeting will take place in a meeting room that is a security zone
- (ii) secures the information from unauthorised access by using double-enveloping (in a sealed envelope inside a security briefcase)
- (iii) does not open or use the information until the officer is in the secure meeting room, and
- (iv) keeps the information in their personal custody/physical presence (ie keeps the secured information in the same room with them, including while asleep).

While the officer is at home, they remember a dinner engagement at the local restaurant. The officer judges that taking the security briefcase with them would draw attention and determines the information would be safer left at home. The officer stores the security briefcase in a lockable cabinet and heads to dinner. As soon as the officer returns home, they retrieve the briefcase, open it to confirm the information is still sealed within, and then keep the briefcase with them until returning to their entity's facility after the meeting.

Case study: Removing TOP SECRET information from entity facilities to use in a meeting

An officer with a NV2 security clearance needs to remove a TOP SECRET document from the entity facility to attend an external meeting.

The officer knows that this practice is not recommended but the meeting organisers have advised they are unable to make the material available to attendees and requested they bring a copy with them. The officer takes the following steps to ensure the protection of the information:

- (i) confirms the external meeting will take place in a government meeting room that is at least a Zone 3

- (ii) seeks their manager's written approval to remove the material, and keeps a record of the approval
- (iii) records the information is being removed with manager approval in the team's Classified Document Register
- (iv) secures the information from unauthorised access by enclosing the TOP SECRET information in a tamper evident envelope, and placing it in a security satchel
- (v) ensures the material remains unopened until the officer is in the Zone 3 meeting room.

When the meeting concludes, the officer secures the TOP SECRET information in a tamper evident envelope and places it in the security satchel, where it remains unopened until the officer is back in a Zone 3 or higher of the entity facility.

Once back in the office, the officer updates the Classified Document Register to confirm the material has been returned to the entity facility.